

Disclaimer

We are ethically obligated to refer clients out if treatment issues seem to necessitate a higher level of care than we are able to offer or are outside the scope of our practice. This can come up with issues like having a high level of suicide risk, self-injury, or severe and persistent mental illness in cases such as psychosis or delusional disorders or disorders which need medication management. We also reserve the right to refuse service to anyone who is disrespectful to our staff.

All clients have the right to:

- Request the consumer's health care records from the licensee;
- Contact the Council, as found on the Council's Contact Us webpage; at <https://bhec.texas.gov/contact-us/>
- File a consumer complaint with the Office of Attorney General's Consumer Protection webpage <https://www.texasattorneygeneral.gov/consumer-protection>